



Duty Doctor

'Triage'

Who is he/she?

What does that mean?

Each week day one of the Doctors is designated as 'The Duty Doctor'

He/She does not hold normal surgeries that day.

Once all the other Doctors surgeries are full the Duty Doctor will deal with all acute medical problems that arise on the day - ones which the patient feels cannot wait until the following day.

You may be offered a 'Triage' slot. The Duty Doctor will speak to you on the telephone and assess the problem. He/she may well be able to offer advise or resolve the problem over the telephone, avoiding the need for you to come to the surgery. If however he/she feels you ought to be seen you will be booked an appointment with him/her for that day.